

Functional testing on site with Norwegian Smart Care Lab

How well does your product or service perform in real life? What obstacles may exist for users or assistants in order to utilize your solution? Aiming at validating the functionality of your product or service within MedTech or digital health, we observe and document user experiences on site. Your **company will get valuable insights you can apply to adjust and improve your concept.**

Investment: NOK 22 500 (value NOK 90 000)

Duration of process: ~1,5 months

Delivered by Validé

Send email to marit.h@smartcarecluster.no for ordering this package

Functional testing on site

Norwegian Smart Care Lab delivers functional testing of a product or service after installation on site.

The service includes:

- Planning of functional testing
- Observations and interviews with customer, 2 days
 - technical personnel
 - administrative management
 - health personnel
- Documentation of observations and assessment
- Report



Norwegian
Smart Care
Cluster



Practicalities

- Target group: Members of Siva supported incubators and business gardens.
- Preparation must be submitted at least 3-4 weeks before the observation / function test.
- Total duration: Pre-work, completion, post-work 1.5 months
- Duration: observation/ interviews 2 days. Location: On site customer
- Investment: NOK 22 500 *

* The value of this package is NOK 90 000. It includes design of functional testing, interview guide for use in function test / observation, 2-day observation, report

- All prices are excluding VAT

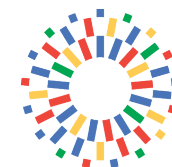


Norwegian
Smart Care
Cluster



Preparation & execution

1. Preparation: Short application explaining the problem to be solved, the company's solution to the problem and the benefit of the project to the company and to the community. Responsibility: Company
2. Preparation: A 15 -20page PowerPoint presentation covering predefined topics, including description of the current situation / problem and the new solution to be introduced to the customer. Responsibility: Company
3. Customer piloting agreement: Responsibility: Company *
4. Customer contact: Introduction, training and follow-up of product / service concept. Responsibility: Company
5. Planning of conducting a functional test. Responsibility: NSCL
6. Themed interview guide. Derived from the description of information received in paragraphs 1 and 2. The number of customer respondents is limited to 8 - 10. The company provides input and approves the final interviewguide. Responsibility: NSCL.
7. Recruitment / appointment with 8 - 10 participants of customer who uses the product / service. Responsibility: Company *
8. Find suitable observer / interviewer. Responsibility: NSCL
9. Observations and interviews. Responsibility: NSCL
10. Report observations and interviews. Responsibility: NSCL



Norwegian
Smart Care
Cluster



Results & deliveries

The results are processed by business developer in Norwegian Smart Care Lab together with company. This will contribute to the company's report with recommended follow-up measures.

Revenue

